

This brief is being provided to inform the board, staff, and public of the details of an agenda item that requires no action from the board. The President of the Board will provide board members, staff, and the public the opportunity to ask questions about this topic when this agenda item is announced.

Date: 23 September 2022

Originator: General Manager

Purpose of Brief: Informational Briefing

Supporting Documents Included: No

1. Transition Update

- We are still experiencing some growing pains with transitioning bookkeeping and accounting to Cline and Associates. Most recently our email billings sent multiple copies to email customers. This was related to establishing a new GMCSDBilling@gmail.com email address. We have also found a glitch in the way QuickBooks bills multiple lots resulting in phantom delinquencies. Both should be corrected at the next billing cycle.
- New water consumption rates are getting customer attention. Due to heavy irrigation and leaking irrigation systems, some owners have experienced water consumption bills of \$900 or more. So far, customers have been reasonably accepting of these new rates.

2. Audit Update

- Request for bid letters have gone out to three regional auditor with a response date of 30 September. So far we do not have any responses. I have reached out Catherine Hansford to see if she can make any recommendations for auditors in Truckee. The three we have reached out to are:
 - Boden Klein & Sneesby - Roseville
 - Bequette & Kimmel - Quincy
 - Haws Theobald & Auman PC - Susanville

3. Fire Tax Billing

- 2022-23 fire tax invoices submitted to the County - \$105,094
- 2022-23 direct billed fire tax – being billed this week by C&A - \$6,054
- Current Delinquencies – tax roll accounts
 - 2018 \$15,407
 - 2019 \$15,716
 - 2020 \$16,834
 - 2021 \$18,471
 - 2022 Not yet reported
 - Confirmed that taxes in 2017 prior have been paid

4. Misc. Billings

- C&A will be billing customers for HFT and chipping charges this week.
 - HFT – customer billings \$4,338; NCA - \$9,874
 - Chipping – customer billing \$1,425

5. Pending Tasks

- Benefits Review committee
- User fee project
- Roof Top Sprinklers
- Resort Double Eagle trash issue
- Risk management agenda